



Alliance for the Betterment of
Citizens with Disabilities

Empowering People: Providers Shaping Policies

High Quality Care Coordination for our Adult IDD Population is too Important to do Poorly.

**The First Phone Call 24/7 an Individual and Family Make is to the Support Coordinator
Supporting Individuals with I/DD in All Aspects and at Every Stage of Their Lives in the Community**

Ensure that the FY'22 Rate Increase is Extended Through FY'24

When the rates were calculated during the preliminary phase of the new FFS system, the education requirement for the SC was only a high school diploma. Subsequently, the requirement was rightly changed to that of a college degree in a related field, but the rate did not follow suit. But all this changed in FY'22 when the State saw fit to use American Rescue Plan/FMAP one-time dollars to raise the rate through March 31, 2024. If we do not want to revert to college educated care managers receiving remuneration equivalent to that of a high school graduate, we must ensure that the increase remains through June 30, 2024.

Support Coordination services are the foundation of the person-centered, strength-based system of care. As the primary contact within the DDD service system on an initial, ongoing, and life-long basis they overcome resistance and systemic barriers to ensure the

- Promotion of the Individual's right to self determination
- Immediate needs for safety, food, shelter, health, counseling, and employment are addressed.
- Involvement and engagement of the individual in the development of plans that reflect their goals and objectives.
- Provision of services by locating resources and programs, confirming eligibility, securing authorizations, and completing documentation.
- Transitions are well ordered and trouble free.
- Interests, goals, objectives, and personality of the individual are reflected in the services they receive and the connections they have in their community.
- Provision of quality services.
- 24/7 access to manage crisis, oversee, monitor, reassess and report.
- Prevention of abuse, neglect, and exploitation
- Achievement of their goals

The state is correct, this is not a job for a high school graduate. The requirement to have a college degree in a related field recognizes that the Support Coordinator is committed to a career in human services and signals that they possess the necessary perseverance and self-direction, management skills and maturity to provide high quality care coordination for adults with IDD.

Please support additional funds in the FY'24 Budget to ensure that the Support Coordination (SC) rate continues to match the education level required by the State.

July 2022